



NRL VICTORIA

2023 INSURANCE REFUND POLICY & PROCESS

1. Purpose and Scope

- 1.1 This document outlines the what insurance fee may be refunded and process for receiving refund.
- 1.2 This policy applies to all registered players under NRL VIC and to any club (junior, senior or affiliate) affiliated to NRL Victoria.

2. Insurance Fee

- 2.1 At point of registration through MySideline every player must pay an Insurance fee to NRL Victoria for registration to be processed as part of NRL Policy.
- 2.2 The NRL Victoria insurance fees for 2023 to be paid at point of registration (which is inclusive of transaction fee of 1.4% + \$0.40) are:

AGE	TACKLE		TAG	
	Metro	Regional	Metro	Regional
3 to 7	N/A	N/A	\$12.50	\$10.00
8 to 12	\$15.00	\$10.00	\$15.00	\$10.00
13 to 15	\$30.00	\$15.00	\$30.00	\$15.00
16 to 18	\$50.00	\$25.00	\$50.00	\$25.00
19+	\$120.00	\$60.00	\$100.00	\$50.00

3. Refund NOT provided

- 3.1 A person is NOT eligible for a refund under this policy for the following reasons:
 - a) They have submitted a claim for insurance; and/or
 - b) Have played a match under the auspices of NRL Victoria (competition and non-competition).
- 3.2 Transaction fee of 1.4% of fee + \$0.40 is NOT eligible for refund to any person unless explicitly stated in this policy.



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4 Refunds Available

- 4.1 Full refunds of insurance fee and transaction costs are only available when a person has registered for both league tag and tackle product types in 2023 owing to error or dispensation and intend to only play in one product type (in which case refund is only for product not being played).
- 4.2 Other than in 4.1, all refunds are exclusive of transaction costs of 1.4% of fee + \$0.40. these are set out below:

Player does NOT attend training AND does NOT play a game in 2023				
100% refund of insurance fee less transaction costs (1.4% plus 40 cents)				
AGE	TACKLE		TAG	
	Metro	Regional	Metro	Regional
3 to 7	N/A	N/A	\$11.92	\$9.46
8 to 12	\$14.39	\$9.46	\$14.39	\$9.46
13 to 15	\$29.18	\$14.39	\$29.18	\$14.39
16 to 18	\$48.90	\$24.25	\$48.90	\$24.25
19+	\$117.92	\$58.76	\$98.20	\$48.90

Player attends training only AND does NOT play a game in 2023				
80% refund of insurance fee less transaction costs (1.4% plus 40 cents)				
AGE	TACKLE		TAG	
	Metro	Regional	Metro	Regional
3 to 7	N/A	N/A	\$9.42	\$7.46
8 to 12	\$11.39	\$7.46	\$11.39	\$7.46
13 to 15	\$23.08	\$11.39	\$23.08	\$11.39
16 to 18	\$38.90	\$19.25	\$38.90	\$19.25
19+	\$93.92	\$46.76	\$78.20	\$38.90



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5. Refund Claim Process

5.1 A refund will be paid under the following process:

- Player confirms in writing a request for refund via club
- Club notifies NRL Victoria of refund claim from player providing copy of request
- Player is deregistered within MySideline for 2023 season
- Club player was deregistered from issues invoice to NRL Victoria for appropriate refund amount
- NRL Victoria pays club refund amount
- Club forwards refund to player

6. Refund of Club Fees

6.1 All NRL Victoria Clubs are required to establish and publish their own refund policy for any fees they may charge to players that are additional to the insurance fees stated in this policy.

6.2 The total fee paid by a player at point of registration may be higher than listed in Item 2 as this may include additional fees applied by the club the player is registering to. Should a player be seeking a refund for any fee charged by their club they will need to do so directly with their club.